## Critical Incident Questionnaire, version 2\* 613-08 \* Important issues that PT is now considering / revising

Please take about 5 minutes to respond anonymously to each of the questions. Keep one copy for yourself and put the other by the door as you leave. I'll digest the responses, report back to you next week, and try to make changes in response.

1. What concrete incidents/comments/reactions in tonight's class caught your attention? Small groups made interpretations together + revealed understandings verbally = a concrete illustration of AR/ Interacting with peers in a relaxed, refreshing format/ Wealth of ideas each person brings/ How well both groups worked together/Learning more about how epily cles work/ Importance of distinct roles in small groups/How to make small groups work (I'm not found of them) small More than one person needed clarify about the phases.

2a. What excited you? Smallgrap work gave ideas about civdving constituents in my project/ Video was eye-opening timpiring for my work. Many parallels in co-op. learning a crass age groups/ Morning a specific rale kept me engaged/ Working in small groups. Mare time to discussion/ Working in the groups/Seeing the epicycles from a different angle. / Contributing ideas of my aun

- b. What frustrated you? Need to do more iterations of practice using a tool. / Overlap between roles I confusion/ Uncker instructions/ Not kindostanding the objective of each phase Comparate the AR cycles
- 3a. What trends do you see emerging in the classes? Using some of AR language more consistedly People are truly supportive, relaxed, accommodating—the group is evolving/ Greate-participation more comfort in open discussion of issues./ Learning front each other/ Working in smaller groups
- b. What are the implications of these for your learning and thinking? I now think "what if I AR this" for areas of my life outside CCT/ Class can fester, promote is upport my learning. I consider Hearing more points of view/ Increasing compt working in small groups/ Finding at my classmaks! Freedback is essential
- 4a. What might be your next steps as a learner-participant in this course? Consider areas of my life outs ide work t look at where I left off in the Ak cycle / Learn ts have more of my Ak with my shideds. Take a step back, evaluate what live accomplished + need to go / Listening-observing-participating most book at work of others an the wiki & How they are using the took / Meet w/ classmaler out of class Reevaluating my epicycles. / Relate to my our experiences + improve that ing b. What support would you like in taking those steps? Taking care of more detailed tooks

b. What support would you like in taking those steps? Taking care of more detailed tasks on my to do list / Openness + receptivity to everyone need for help & guidance / None naw will ask / More discussion about au projects + connection to material in class. / More organized way of finding wikis it where to post notes / Need to get an the wiki + email / Support from class mater is reassuring / Input

\*For use later in the semester when trends are emerging. Adapted from the CIQ in class 1 in light of "Sense-making" theory; ref. Dervin, B. (1999). "Chaos, order, and sense-making: A proposed theory for information design," in R. Jacobson (Ed.), <u>Information Design</u>. Cambridge, MA: MIT Press, 35-57.