

Opening: Please answer the following questions about your nursing care during your last hospitalization.

1. The nurses took time to answer my questions

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

2. The nurses made sure I had what I needed

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

3. The nurses comforted me when I needed it

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

4. The nurses were genuinely concerned about me

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

5. The nurses respected my dignity

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

6. The nurses helped me get the information I wanted

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

7. The nurses knew what I had been through

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

8. The nurses discussed care options with me

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

9. The nurses knew how to help me when things were bothering me

- Always

- Almost Always
- Often
- Sometimes
- Almost Never
- Never

10. The nurses encouraged me to actively participate in my care

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

11. The nurses told me which nurse was taking over when they were not there

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

12. The nurses arranged for the same nurses to care for me regularly

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

13. The nurses told me which nurse was primarily responsible for coordinating my care

- Always
- Almost Always

- Often
- Sometimes
- Almost Never
- Never

14. The nurses gave me accurate explanations about my care

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

15. The nurses knew how to care for someone with my condition

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

16. The nurses were skillful

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

17. The nurses knew what they were doing

- Always
- Almost Always
- Often

- Sometimes
- Almost Never
- Never

18. The nurses knew how to help me

- Always
- Almost Always
- Often
- Sometimes
- Almost Never
- Never

**19. In general, how would you describe the
quality of the nursing care you received?**

- Excellent
- Good
- Fair
- Poor

SAMPLE