OPPQNCS Short Form © Please do not cite, distribute or copy without explicit permission from Dr. Laurel E. Radwin (laurel.radwin@umb.edu)

Opening: Please answer the following questions about your nursing care during your last hospitalization.

- 1. The nurses took time to answer my questions
 - □ Always
 - □ Almost Always
 - □ Often
 - □ Sometimes
 - □ Almost Never
 - □ Never

2. The nurses made sure I had what I needed

- □ Always
- □ Almost Always
- □ Often
- □ Sometimes
- □ Almost Never
- □ Never

3. The nurses comforted me when I needed it

- □ Always
- □ Almost Always
- □ Often
- □ Sometimes
- □ Almost Never
- □ Never

4. The nurses were genuinely concerned about me

- □ Always
- □ Almost Always
- □ Often
- □ Sometimes

5. The nurses respected my dignity

- □ Almost Never
- □ Never

- □ Always
- □ Almost Always
- □ Often
- □ Sometimes
- Almost Never
- □ Never
- 6. The nurses helped me get the information I wanted
 - □ Always
 - □ Almost Always
 - □ Often
 - □ Sometimes
 - □ Almost Never
 - Never

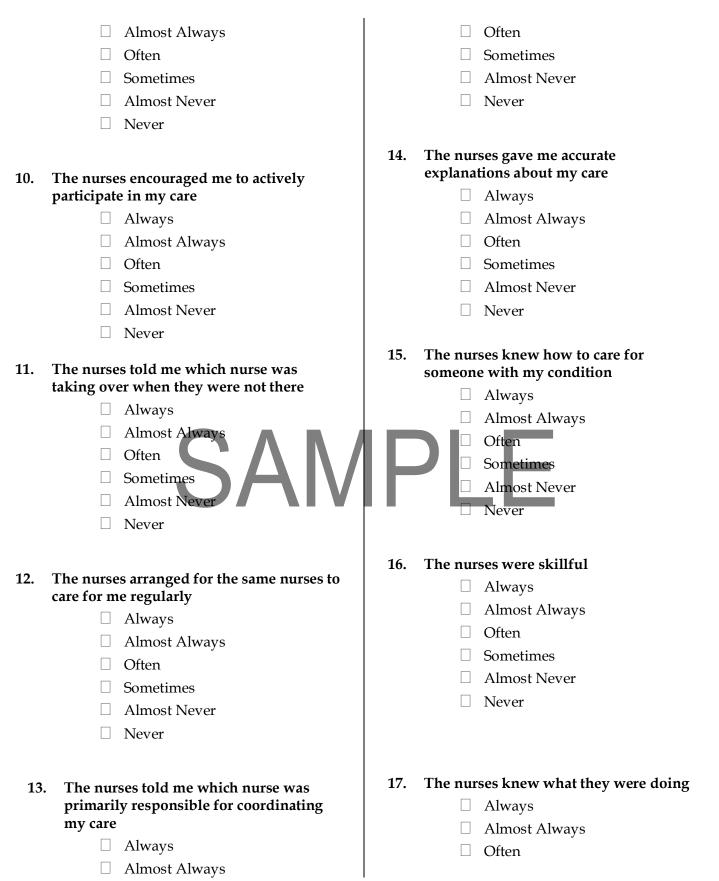
. The nurses knew what I had been through

- Always
- □ Almost Always
- □ Often
- □ Sometimes
- □ Almost Never
- □ Never

8. The nurses discussed care options with me

- □ Always
- □ Almost Always
- □ Often
- □ Sometimes
- □ Almost Never
- □ Never
- 9. The nurses knew how to help me when things were bothering me
 - □ Always

OPPQNCS Short Form © Please do not cite, distribute or copy without explicit permission from Dr. Laurel E. Radwin (laurel.radwin@umb.edu)



OPPQNCS Short Form © Please do not cite, distribute or copy without explicit permission from Dr. Laurel E. Radwin (laurel.radwin@umb.edu)

- □ Sometimes
- □ Almost Never
- □ Never

18. The nurses knew how to help me

- □ Always
- □ Almost Always
- □ Often
- □ Sometimes
- □ Almost Never
- □ Never
- **19.** In general, how would you describe the quality of the nursing care you received?
 - □ Excellent
 - □ Good
 - 🗌 Fair
 - □ Poor

SAMPLE